



**Institute of
Commissioning &
Assurance**

**OUTCOME ASSURANCE INDEX
(OAI)**

**CONFIDENTIALITY AND RESEARCH
PARTICIPATION STATEMENT**

**INSTITUTE OF COMMISSIONING
AND ASSURANCE (ICXA)**

1. Purpose of This Statement

This Confidentiality and Research Participation Statement establishes the principles and conditions governing the collection, use, protection, and management of information provided by organizations participating in the Outcome Assurance Index (OAI).

The Institute of Commissioning and Assurance (ICxA) has developed this statement to ensure transparency, protect participating organizations, and clearly define the research nature of the Outcome Assurance Index. This statement is intended to provide participating organizations with assurance that their information will be handled with the highest standards of professional integrity and confidentiality.

Participation in the Outcome Assurance Index is voluntary and supports ICxA's non-profit mission to advance Outcome Assurance capability and improve the reliability of complex project outcomes globally.

2. Nature of the Outcome Assurance Index

The Outcome Assurance Index is an independent organizational capability research and benchmarking program developed and administered by ICxA. The OAI evaluates organizational capability maturity based on structured information voluntarily provided by participating organizations through interviews, questionnaires, and related capability assessment activities.

The Outcome Assurance Index does not constitute an audit, inspection, certification, or regulatory review. ICxA does not independently verify operational conditions or internal organizational practices. All evaluations, interpretations, and capability ratings are based solely on the information provided by participants during the assessment process.

3. Confidentiality of Organizational Information

ICxA maintains strict confidentiality with respect to all information provided by participating organizations. Organizational responses, interview content, capability assessments, and Outcome Assurance Index scores are treated as confidential and are disclosed only to the participating organization.



ICxA does not publicly identify participating organizations, disclose individual organizational results, or share confidential information with third parties without the organization's explicit prior written consent. The confidentiality of participating organizations is fundamental to the integrity of the Outcome Assurance Index research program.

4. Use of Aggregated and Anonymized Data

ICxA may use aggregated and anonymized information derived from multiple participating organizations for research, benchmarking, and standards development purposes. This aggregated information is used to develop global capability benchmarks, advance Outcome Assurance standards, publish industry-level research insights, and support ICxA's non-profit mission.

All such information is structured and managed in a manner that prevents the identification of individual organizations. ICxA does not disclose confidential organizational information in any publicly available research, publications, or standards development outputs

5. Attribution and Use of Participant Statements

Representative observations and excerpts from participant interviews may be included in the Outcome Assurance Index report provided to the participating organization. These excerpts are used solely to illustrate the basis of ICxA's capability evaluation and to provide transparency regarding the organizational practices described during the assessment process.

ICxA does not publish participant statements externally or attribute statements to individual organizations without the organization's explicit prior written consent.

6. Data Protection and Storage

ICxA maintains appropriate administrative, organizational, and technical safeguards to protect confidential information. Assessment data is stored in controlled systems and is accessible only to authorized ICxA personnel responsible for administering the Outcome Assurance Index.

ICxA does not sell, license, distribute, or commercially exploit confidential organizational information provided during the assessment process.

7. Voluntary Participation

Participation in the Outcome Assurance Index is entirely voluntary. Participating organizations may discontinue their participation at any time prior to the issuance of their Outcome Assurance Index report.

Participation in the Outcome Assurance Index does not create any obligation for the organization to purchase additional services, memberships, or assessments. ICxA maintains independence between its research activities and any optional programs offered to participating organizations.

8. Independence and Neutrality

The Outcome Assurance Index is administered by ICxA as part of its independent non-profit standards development and research mission. Capability evaluations and scores are determined using structured methodology and are not influenced by organizational status, membership status, or commercial relationships.

Participation in ICxA Corporate Membership, Technical Committees, or any other ICxA initiative does not influence Outcome Assurance Index scoring or evaluation outcomes.

9. Research Purpose and Contribution

Participation in the Outcome Assurance Index contributes to ICxA's global research program, which is intended to advance Outcome Assurance capability and improve outcome reliability across industries and sectors.

By participating, organizations contribute to the development of global benchmark reference models and support the advancement of professional standards and practices that benefit the broader project delivery community.

10. Participant Acknowledgement

By participating in the Outcome Assurance Index, the participating organization acknowledges that its participation is voluntary and that all information is provided voluntarily by its designated representatives. The organization further acknowledges that ICxA will maintain the confidentiality of individual organizational information and may use anonymized and aggregated data for research and standards development purposes.

The participating organization also acknowledges that the Outcome Assurance Index represents an independent capability evaluation based on participant-provided information and does not constitute an audit, certification, or compliance determination.

11. Institute of Commissioning and Assurance

The Institute of Commissioning and Assurance (ICxA) is an independent non-profit standards institute dedicated to advancing Outcome Assurance, Commissioning, and Operational Readiness capability. ICxA develops standards, conducts research, and supports professional capability development to improve the reliability and integrity of complex project outcomes globally.

www.icxa.net

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